



Joint Oversight Hearing

Assembly Committee on Aging & Long-Term Care and Assembly Committee on Health

Department of Public Health Licensing and Certification Division

Assemblymember Mariko Yamada, Co-Chairperson
Assemblymember Richard Pan, MD, Co-Chairperson

Tuesday, January 21, 2014
State Capitol, Room 4202
2:00 p.m. – 4:00 p.m.

A G E N D A

I. Welcome and Opening Remarks

- **Assemblymember Mariko Yamada, Chair**, Assembly Committee on Aging and Long-Term Care.
- **Assemblymember Richard Pan, MD**, Assembly Committee on Health

II. Presentation by Department of Public Health – Department representatives will discuss Licensing and Certification Division's policies and procedures relating to consumer complaints about long-term care facilities, and the professionals who work within such facilities that are certified by DPH. Officials have been asked to describe their long-term care facility enforcement duties, existing backlogs of complaint investigations, and dismissals of complaints.

- **Ron Chapman, MD, MPH, State Health Officer and Director of the California Department of Public Health**
- **Pamela Dickfoss, Assistant Deputy Director for the Center for Health Care Quality for the California Department of Public Health**

- **Scott Vivona, Chief of Field Operations for the Licensing and Certification Program for the California Department of Public Health**
- **Evon Lenerd, Chief of the Professional Certification Branch for the California Department of Public Health**

III. Stakeholder Responses:

Consumer representatives:

- **California Long-Term Care Ombudsman**
 - **Joseph Rodrigues, State Long-Term Care ombudsman**
- **California Advocates For Nursing Home Reform**
 - **Pat McGinnis, Executive Director**
- **National Senior Citizens Law Center**
 - **Eric Carlson, Directing Attorney**
- **Disability Rights California**
 - **Leslie Morrison, Chief investigator**

Industry representatives

- **California Association of Health Facilities**
 - **Matt B. Robinson, Legislative Director**
- **Leading Age**
 - **Jack Christy, Senior Policy Advisor**

IV. DPH Feedback

V. Public Testimony