

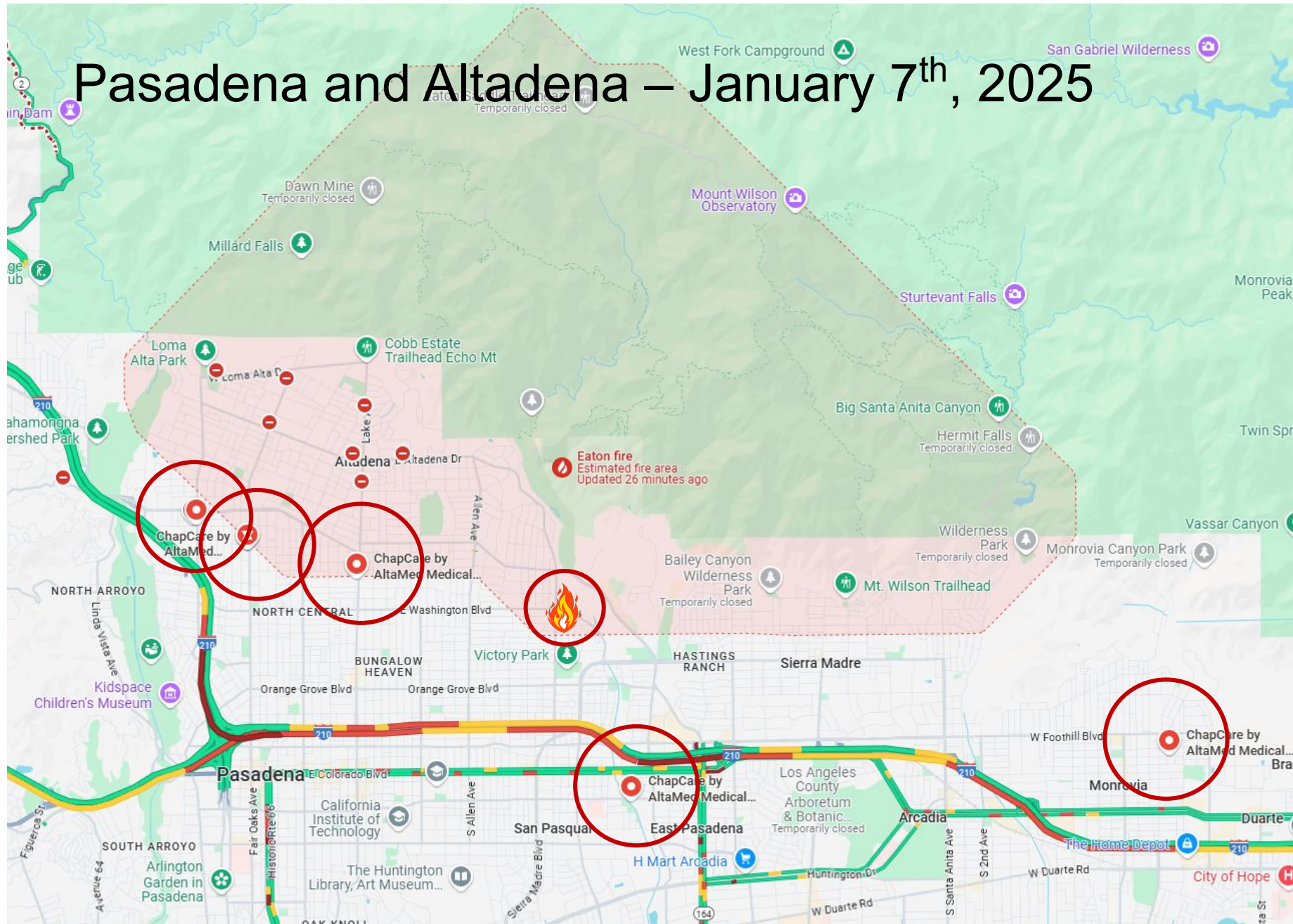
A photograph of a medical professional, a man in a white lab coat, interacting with a woman and a young girl in a clinical setting. The woman is smiling and looking towards the doctor, while the girl sits beside her. The background shows medical equipment and a wall with a clock. The image is overlaid with a semi-transparent blue and green gradient.

Eaton Fire Impact and Recovery: Pasadena and Altadena

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AltaMed

Pasadena and Altadena – January 7th, 2025



- The Eaton and Palisades fires now rank among the **10 most destructive in California history** and the most costly in U.S. history.
- **17** reported deaths
- Over **6,120** residential homes lost or damaged
- Over **3,145** structures or utilities lost or damaged
- Numerous schools and churches
- Thousands remained under evacuation order.

FIRE IMPACTS: CLINIC, PROVIDERS AND STAFF

Clinic, Providers, and Staff Impacted

- **Lost our Washington Blvd Pasadena location.**
The Pasadena teams and patients faced unimaginable challenges due to fire losses, evacuation, electric outages, water contamination and school closures.
- **More than 190** AltaMed providers and staff forced to evacuate or lost their homes.



FIRE IMPACTS AND OUR RAPID RESPONSE: PATIENT ACCESS TO CARE

Patients Directly Impacted: Jan. 8th – Jan. 10th

- Over **5,578** medical, dental and behavioral visits canceled, rescheduled or pending
- Added over **10 additional telehealth** shifts/
150 additional appointments locally

Over 16,000 patients in the Pasadena region

- We have reached out to 100% of patients to date
- To date we have successfully connected with 40% of those outreached



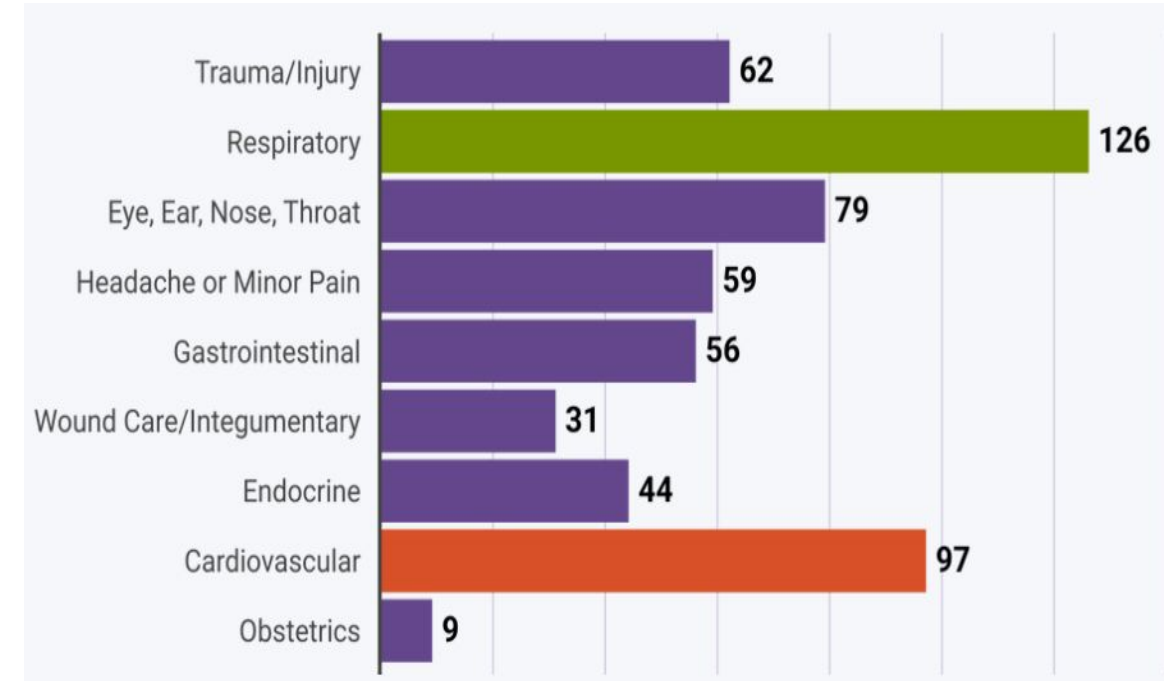
ALTAMED FIRE EMERGENCY RESPONSE: A TRUSTED COMMUNITY PROVIDER

Ensure access to essential care in a time of need

- **230** AltaMed volunteers, including doctors, nursing staff, and support teams.
- **650+** clinical visits.
- **451** patients cared for at the Pasadena Convention Center.
- **20%** of patients required medication refills—primarily for cardiovascular or endocrine conditions—after losing their prescriptions in the fires.
- **100+** daily check-ins with evacuees
- **850** direct engagement touch points
- **297** showers provided
- **2,000** hygiene products distributed

Connected patients impacted by the fire with daily essentials: medicine, showers, laundry services, food, temporary housing, emergency relief funds, mental health services.

Total number of visits per concern or diagnosis

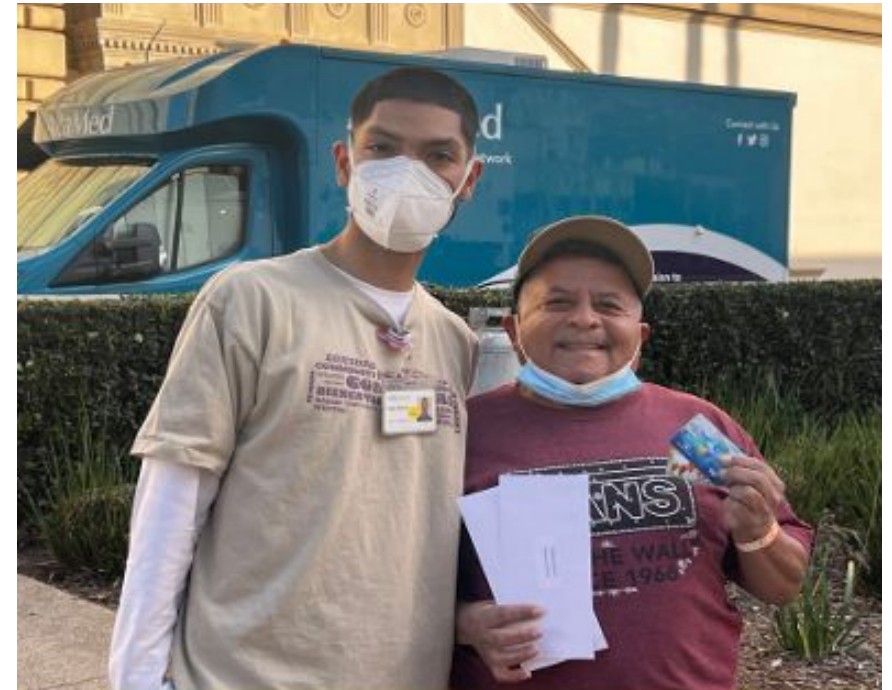


A TRUSTED FRIEND IN THE CHAOS

Alejandro, an AltaMed patient and Pasadena resident, was leaving for work when he realized the Eaton fire was outside his door. He ran for his life, making his way to safety and eventually to the Pasadena Convention Center.

"I don't know how I got here, I don't know how I escaped," he said.

Alejandro had experienced a stroke a few years back and suffered from asthma. After his narrow escape, he went to see his primary care doctor only to find the facility closed due to the fire.



“I returned to the evacuation center and thought, ‘What do I do? What do I do?’ with just my inhaler. Then, **all of a sudden, I see the AltaMed office there. I said, ‘Oh, thank God!’** I went there, and they helped me. I am very grateful to AltaMed. Very.”

Considerations

- AltaMed's wildfire response highlights the **essential role of community health centers in *disaster resilience***.
- Legislative action is required to strengthen funding, address systemic inequities, and prioritize culturally competent care in future disaster responses.
- With the Legislature's ongoing support of the safety net and its healthcare workforce, we can ***ensure long-term resilience and equitable recovery*** for fire-impacted communities.



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Thank You

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