



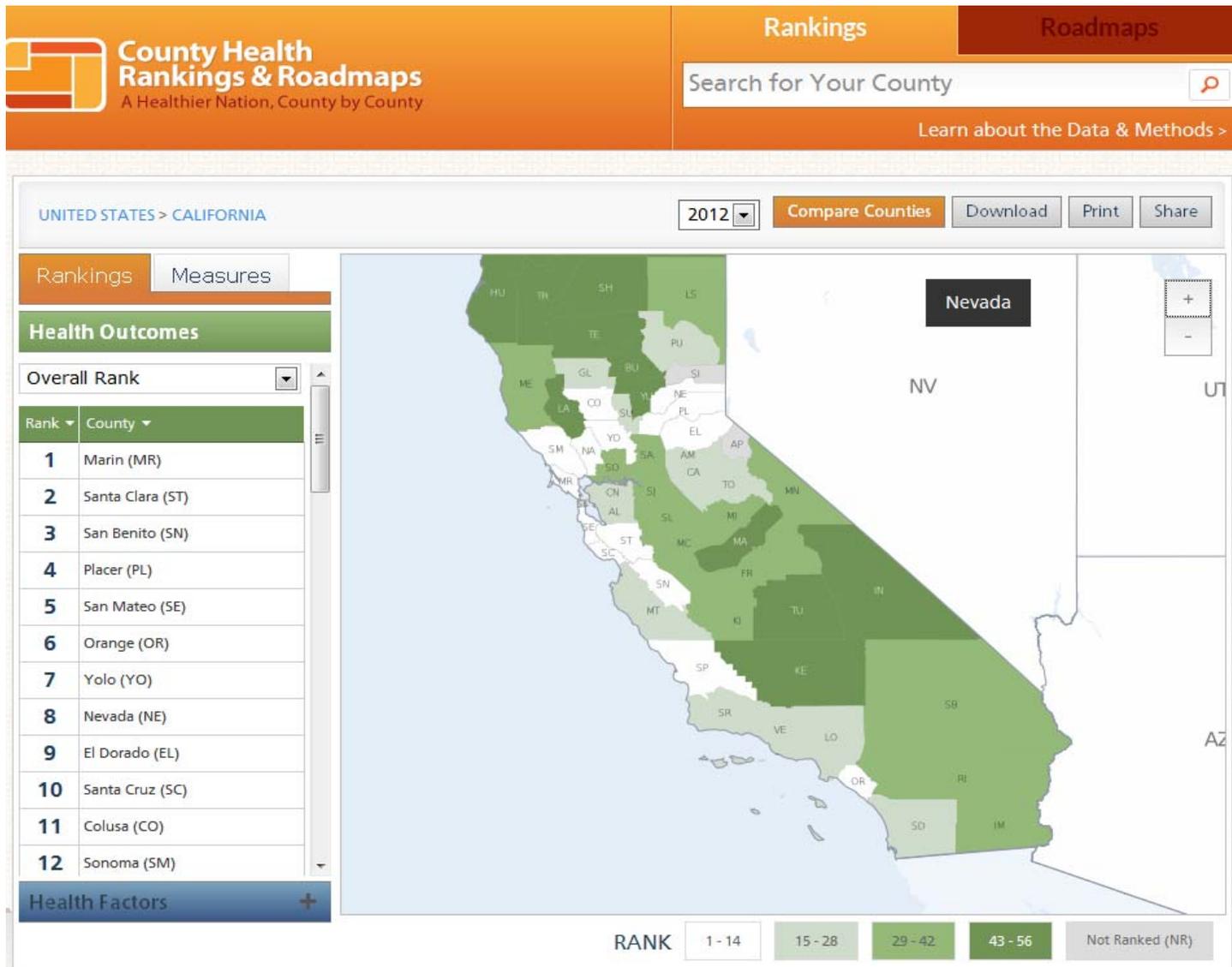
CALIFORNIA HEALTHCARE FOUNDATION

Health Care Quality and Variation

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Program
January 10, 2013



Health Varies Across the State (and Nation)



Many Efforts to Measure Quality



1 **Dr. David C. Gorsulowsky, MD**
 Dermatology
 39210 State St Suite 218, Fremont, CA 94538

Dr. Gorsulowsky has:

- 32 Years of Practice
- 1 Hospital Affiliation
- 1 Office Location
- 14 Insurance Carriers

100% 100% of patients would recommend this doctor to friends and family.
 Based on 12 Healthgrades Patient Experience Surveys

✓ Dermatology
 ✓ 84.51 miles from Gold River,

yelp Search for (e.g. taco, cheap dinner, Max's) Near (Address, Neighborhood, City, State or Zip) Oakland, CA 94602 Search

Welcome About Me Write a Review Find Friends Messaging Talk Events Member Search

VOLUNTEER WITH yelp helps! IN THE MONTH OF JANUARY!

Cedars Sinai Medical Center
 ★★★★★ 137 reviews Rating Details
 Category: Hospitals [Edit]
 8700 Beverly Blvd
 Los Angeles, CA 90048
 Neighborhood: Mid-City West
 (310) 423-3277
 http://www.cedars-sinai.edu
 By Appointment Only: No

How Do We Define Health Care Quality?

- The right service....
- At the right time.....
- Done in the right way....



Measures of Care Quality

Sources: State and federal agencies

Types of measures:

- Death rates (mortality)
- Complications (infection rates)
- Patient experience

Historically, more tracking of institutions (hospitals, nursing homes) than other providers of care



See Ratings by:

Location

Hospital

Condition

Enter a hospital name:

GO

See ratings for a specific hospital.

Some hospitals provide better care than others. This site rates quality of care, including clinical quality, patient experience, and patient safety, for hospitals in your area.

Enter a hospital name on this page. To view ratings by location, or to compare hospitals on care for specific conditions, click the tabs above.

Resources & Tools:

Choosing a Hospital

[What to Look for in a Hospital](#)

[Check Coverage and Costs](#)

[Consider Other Hospital Features](#)

Your Hospital Stay

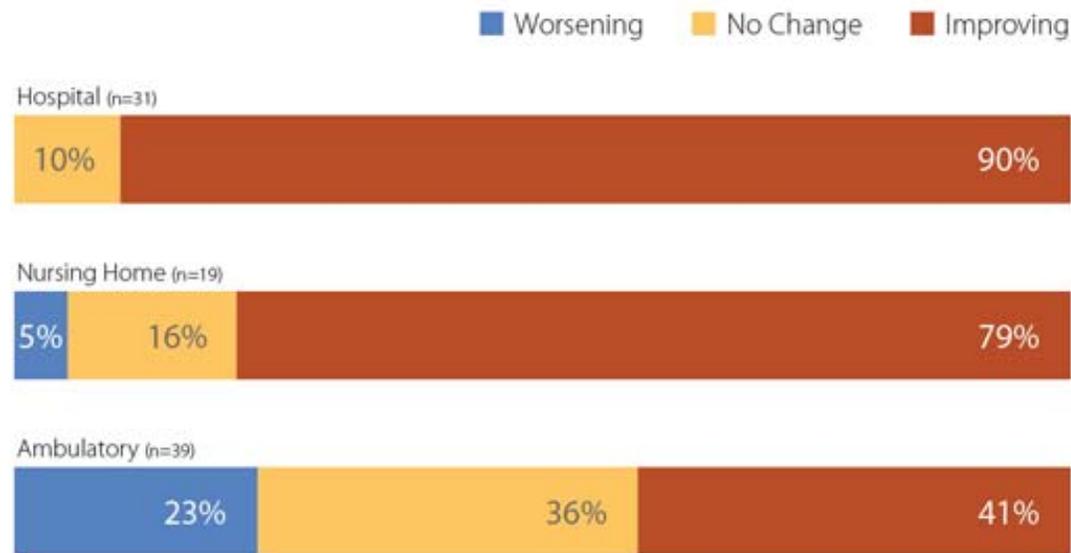
[Understand Your Treatment](#)

[Ensure Your Rights and Preferences](#)

[Know Your Risks](#)

Publicly available measures of quality show health care is improving in California....

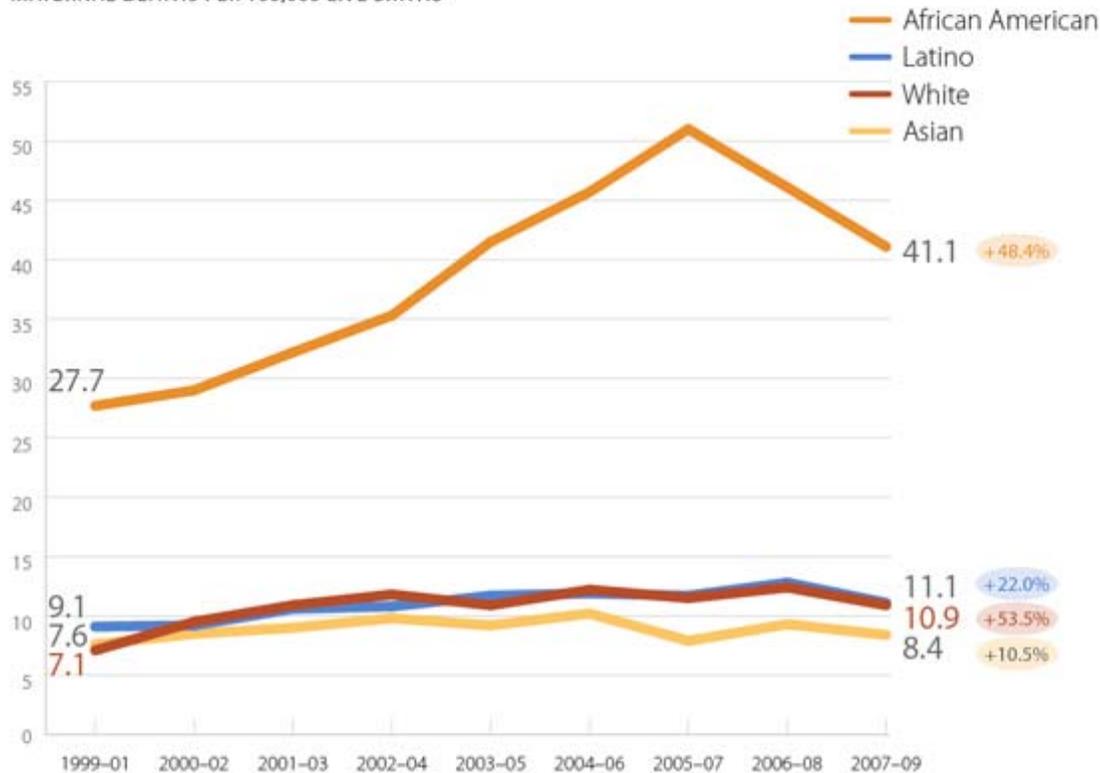
Change in Quality, by Setting of Care California, Baseline Year to Most Recent Data Year



...but There are Still Trouble Spots.....

Maternal Mortality Rates, by Race/Ethnicity California, Selected Years

MATERNAL DEATHS PER 100,000 LIVE BIRTHS



....and Significant Variation

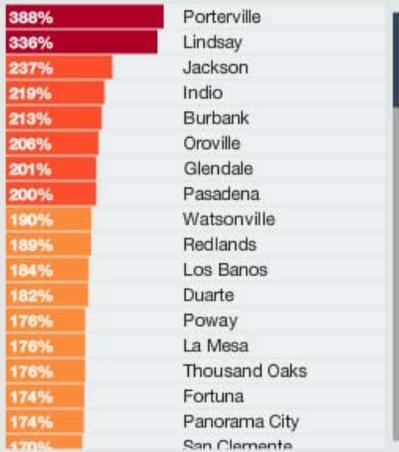
Elective Heart Procedures	Elective Childbirth Procedures	Joint Replacement	Women's Health	Other
Elective Angioplasty (PCI)	Elective Cesarean Section	Hip Replacement	Hysterectomy	Carotid Endarterectomy
Elective Coronary Angiography	Elective Induction	Knee Replacement	Mastectomy	Cholecystectomy (Gallbladder Removal)
Elective Coronary Artery Bypass Graft (CABG)	Vaginal Birth After Cesarean (VBAC)			Weight Loss Surgery

Elective Induction ?

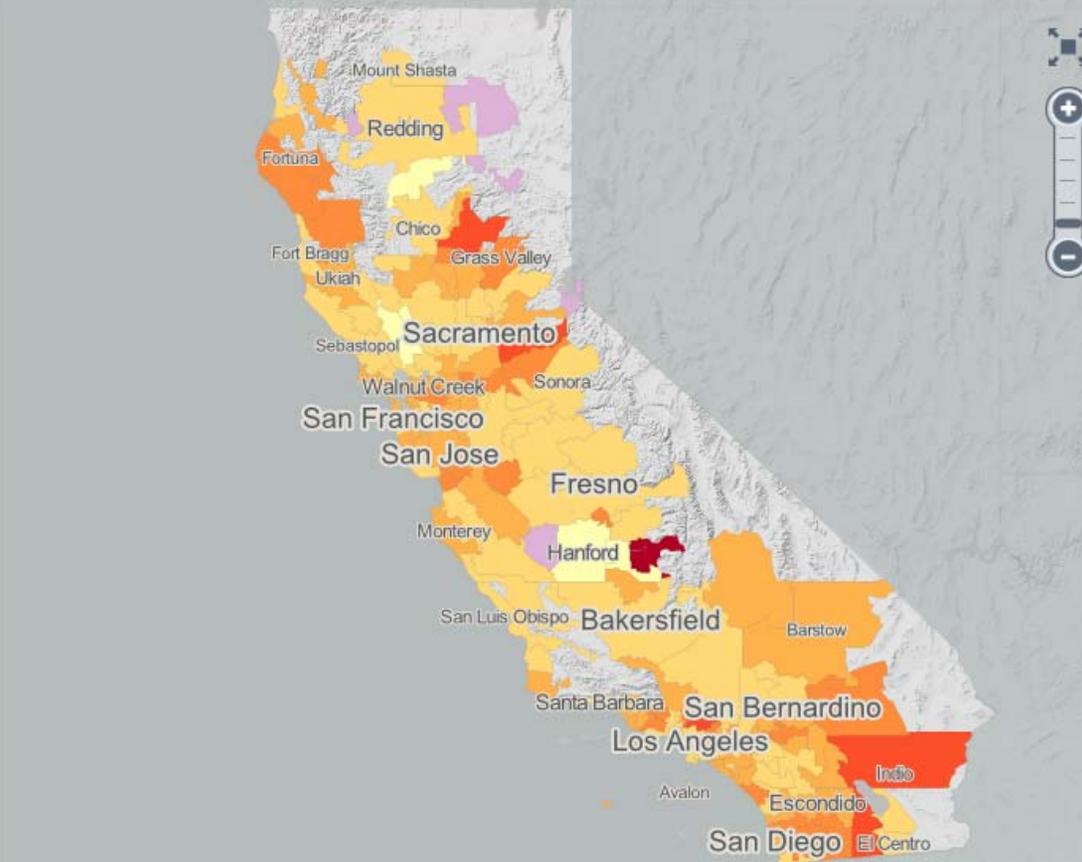
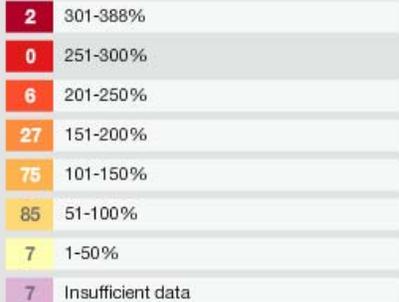
Hospital Referral Regions ?

Hospital Service Areas ?

Adjusted rates for Hospital Service Areas



Compared to state average



Issues to Track

What consumers/patients want:

- Information about physician quality
- Quality for specific “shoppable” procedures
- My costs of care

Impact of Health Reform (ACA)

- Will greater access lead to better quality care or make access more difficult (capacity problems)?
- Will collecting, and reporting, more information lead to more informed consumers and better quality care?