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MEMBERS

Managed Care Program Initiatives at the Department of Health Care Services

Assessing the Promise of Coordinated Care
Thursday, October 25, 2012
1:30 pm – 4:30 pm
State Capitol, Room 4202

- 1:30-1:35 pm Welcome and Opening Remarks Dr. Pan
- 1:35-2:10 pm Panel I Role of the Department of Health Care Services and the Department of Managed Health Care

 Toby Douglas, Director, Department of Health Care Services

 Shelley Rouillard, Chief Deputy Director, Department of Managed Health Care
- **2:20-2:35 pm Panel II** Monitoring and Evaluation of Medi-Cal for Seniors and Persons with Disabilities *Christopher Perrone*, Deputy Director, Health Reform and Public Programs
- **2:35-3:00 pm** Panel III Dashboards to Assess Quality and Access to Health and Dental Services

Developing and Using a Health Care Services Dashboard

Initiative, California HealthCare Foundation

Dr. Renee Kanan, Chief Quality Officer, California Correctional Health Care Services

Interactive Dental Services Performance Measurement Dashboard

Lisa Simonson Maiuro, Health Management Associates

3:00-3:45 pm Panel IV - Evaluating Network Access, Utilization and Quality of Care in Medi-Cal Managed Care

Defense Fund, Monitoring Quality in Long Term Services and Supports

Sarah Steenhausen, Senior Policy Advisor, The SCAN Foundation Mary Lou Breslin, Senior Policy Advisor, Disability Rights Education and Defense Fund **3:00-3:45 pm** Panel IV - Evaluating Network Access, Utilization and Quality of Care in Medi-Cal Managed Care (continued)

Performance and Access Monitoring Standards for Children's Health in Medi-Cal

Autumn Ogden, Policy Coordinator and Analyst, California Coverage & Health Initiatives

Developing Health Quality Metrics for the Dual Eligible Demonstration Project

Gary Passmore, Congress of California Seniors

Evaluating Timely Access to Care

Beth Capell, Health Access California

Ensuring and Measuring Access to Dental Care Throughout the Transition Nicette Short, California Dental Association

Using Complaint and Call Center Data to Identify Trends and Systemic Issues Amy Williams, Legal Services of Northern California

3:45-4:15 pm Department of Health Care Services and the Department of Managed Health Care Response

4:15-4:30 pm Public Comment